



## Meet & Greet Enrollment Form

Today's Date: \_\_\_/\_\_\_/\_\_\_

### Pet Parent Information

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

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Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

### Dog's Information

Dog's Name: \_\_\_\_\_ Breed: \_\_\_\_\_

M/F \_\_\_\_\_ Age \_\_\_\_\_ Birthdate \_\_\_\_\_ Color \_\_\_\_\_ Spay/Neutered: Y/N

Veterinarian's Name \_\_\_\_\_ Phone \_\_\_\_\_

\*\*\*Vaccination Record-Please Provide Hard Copy for Pet's File\*\*\*

Required Vaccinations And Treatments:

Rabies \_\_\_\_\_ Distemper \_\_\_\_\_ Bordetella \_\_\_\_\_ Heartworm & Flea/Tick \_\_\_\_\_

Health Concerns \_\_\_\_\_

Current Medications \_\_\_\_\_

Where did you obtain your dog \_\_\_\_\_

How long have you owned your dog \_\_\_\_\_

What other pet's reside in your home with dog \_\_\_\_\_

Has your dog previously been socialized \_\_\_\_\_

Please Explain \_\_\_\_\_

Is your dog aggressive with any of the following: People \_\_\_\_\_

Other Dogs \_\_\_\_\_ Food \_\_\_\_\_ Toys \_\_\_\_\_

### **Activity Level:**

What type of activities does your dog enjoy at home\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

How would you describe your dog's energy level?

Low\_\_\_\_\_Medium\_\_\_\_\_High\_\_\_\_\_Over the top\_\_\_\_\_

Have you/ your dog/ both attended obedience training\_\_\_\_\_

If not, are you interested in obedience training for your dog\_\_\_\_\_

Which commands does your dog know? Sit\_\_\_\_\_Stay\_\_\_\_\_Come\_\_\_\_\_Down\_\_\_\_\_

Heel\_\_\_\_\_Roll Over\_\_\_\_\_Kisses\_\_\_\_\_Shake\_\_\_\_\_High Five\_\_\_\_\_

Others:\_\_\_\_\_

### **Feeding Habits:**

What times do you feed your dog\_\_\_\_\_

What amount of food do you give your dog\_\_\_\_\_

Please list any food allergies\_\_\_\_\_

Current Brand of Dog Food you are feeding your dog\_\_\_\_\_

### **Sleeping Habits:**

Where does your dog sleep at night\_\_\_\_\_

Does he/she have its own bed/blanket\_\_\_\_\_

### **Anxiety Levels:**

When you are away, what is your dog's level of anxiety? None/could care less\_\_\_\_\_

Mild concern\_\_\_\_\_Moderate concern\_\_\_\_\_Out of my doggie head concern\_\_\_\_\_

Does your dog have anxiety when it storms/thunder/lightening\_\_\_\_\_

What measures do you take at home to calm your dog\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**Behavior Patterns:**

Are there any particular types of people your dog seems to dislike or fear: \_\_\_\_\_

\_\_\_\_\_

Has your dog ever growled at someone \_\_\_\_\_

Has your dog ever bitten a human \_\_\_\_\_

If yes, please explain \_\_\_\_\_

Has your dog ever been attacked by another dog \_\_\_\_\_

If yes, please explain \_\_\_\_\_

Has your dog ever bitten another animal \_\_\_\_\_

\_\_\_\_\_

**Parent Expectation of Wags and Wiggles:**

Please describe in your own words what your expectations are of Wags and Wiggles and staff in regards to your dog \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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## **DAY CARE AND BOARDING REQUIREMENTS**

Please read the items below and sign indicating that you agree to these terms.

- All dogs must be on leash when entering or leaving building.
- All dogs must be current on all required vaccinations.

**\*Rabies, Distemper, Bordetella, Heartworm & Flea/Tick Prevention\***

- All dogs must wear flat collar with identification.
- Client must label all bedding/blankets for boarding stays; Wags and Wiggles cannot guarantee items will be returned in same condition.
- Wags and Wiggles, LLC reserves the right to discharge your dog if it is necessary to protect the other dogs or staff members.
- We require that you bring food for your dog during boarding.
- Reservations are required for Doggie Day Care and Boarding.
- If you need to cancel, please give 24 hour notice to avoid cancellation fee.
- If any veterinary services are needed during your dog's stay, you will be notified of circumstances and be 100% responsible for cost and fees associated with required action.

- **Charges by Wags and Wiggles, LLC for boarding are calculated by the day, not necessarily a 24 hour period. Drop off day you are charged for a complete day regardless of drop off time. Pick up day will be pro-rated at ½ rate if pick up is before 12 Noon. After noon pick up constitutes a full day charge.**
- **Female dogs not spayed CANNOT BE IN HEAT/ OR COMING INTO OR OUT OF HEAT.**



## CONTRACT FOR BOARDING

Wags and Wiggles, LLC, hereinafter referred to as “kennel”.

Dog (name) \_\_\_\_\_ will hereinafter be referred to as “named dog”. Kennel will place named dog in a well ventilated suitable enclosure, which will be clean and sanitized daily and as needed. Named dog will be properly exercised each day. Kennel agrees to keep named dog clean and in good condition in all respects.

Owner agrees to provide food/treats for named dog. Kennel will provide fresh water at all times for named dog.

If named dog becomes ill, the owner will be notified by a Wags and Wiggles staff member. If the owner cannot be contacted or cannot immediately inform kennel regarding measures to be taken, or if the state of named dog’s health requires immediate action, then the right to call a licensed veterinarian or to administer medication or to give advisable attention within our discretion shall be taken by kennel and all reasonable expense shall be responsibility of dog owner.

The kennel does not assume and shall not be held responsible for any liability with respect to named dog for any kind of character or nature whatsoever, arising out of or from the boarding named dog or any damage with may occur from any other cause, including loss by fire, natural disaster, theft, sickness, death, running away, injury to persons, animals or property or death or injury to any other dog caused by the within named dog. The owner of named dog agrees to be and is solely responsible for any and all acts of behavior of named dog during terms of agreement. In no case shall the kennel be in any way responsible or liable. The responsibility and or liability of the kennel in no event shall exceed the sum of two hundred dollars (\$200.00) and the undersigned agrees to limit the responsibility against or suffered by reason of boarding this dog with said kennel to the sum of two hundred dollars (\$200.00) and no more, and agrees not to claim any damages against said kennel of any nature whatsoever in excess of said sum.

Named dog will not be taken off premises except by consent of owner of named dog.

Unless owner files with kennel within 30 days from the date of named dog being removed from kennel, a written demand for any claimed injury or damages resulting from the boarding of named dog under this contract, owner does hereby waive any and all rights which he or she may have against kennel for any liability arising under this contract or otherwise.

The owner guarantees payment of this bill for services rendered. If for any reason bill is not paid when presented, and is placed in the hands of attorney for collections, the owner agrees to pay reasonable attorney's fees, other than such costs as the court may allow.

Owner's signature to this form indicates acknowledgement and compliance with stated requirements.

Signature of Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Wags and Wiggles Staff: \_\_\_\_\_



### **CLIENT AGREEMENT**

Please read the items below and sign indicating approval.

- I understand that I am responsible for payment for services rendered at Wags and Wiggles, LLC.
- I understand at this time Wags and Wiggles only accepts CASH OR CHECK as form of payment.
- If collections proceedings are necessary, I will be responsible for any and all attorney's fee.
- A \$25.00 fee will be charged on any returned checks.
- I will not hold Wags and Wiggles, LLC, the owners or employees responsible for any damages or loss incurred by participating in said Doggie Day Care/Boarding program.
- It is my responsibility to make sure that my dog is properly vaccinated. I understand that even though all dogs attending Wags and Wiggles are properly vaccinated, the possibility of illness still exists. No vaccine is 100% effective.
- I understand that during communal dog play all groups are closely monitored by staff; however, there are risks involved such as but not limited to scrapes and cuts, which can be commonplace due to nature of dog play. Most serious injuries cannot be predicted. I do hereby give permission to Wags and Wiggles, LLC employees or a veterinarian to administer treatment to my dog. I understand that an employee from Wags and Wiggles, LLC will do his or her best to contact me prior to treatment.
- I have been informed and understand Wags and Wiggles hours of operation. If I am late, I am responsible to contact Wags and Wiggles employee. I understand a \$ 5.00 fee for every 5 minutes after closing will be assessed. After a 15 minute waiting period is exhausted, my dog will be boarded overnight and I will be charged overnight boarding fees in addition to the above mentioned fees.



**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Wags and Wiggles Owner/Employee:** \_\_\_\_\_



## **HOURS OF OPERATION**

**Monday-Friday 6:00 AM-6:30 PM**

**Saturday 6:30-12:30 PM & 4:00-6:30**

**Sunday 6:30-11:30 AM & 4:00-6:30**

**Please note we make every reasonable effort to make these hours as convenient as possible for our clients. Beginning August 15<sup>th</sup>, we will begin charging a \$5.00 late fee for every 5 minutes up to 15 minutes after close at 6:30 PM. After 15 minutes, your dog will be boarded overnight and applicable fees will apply.**



1660 Decherd Estill Road, Winchester, TN 37398

Phone: (931) 247-1699 Email: [smoneal@msn.com](mailto:smoneal@msn.com)

Website: [www.wagsandwiggles.com](http://www.wagsandwiggles.com)

Prices Effective August 15, 2019

## **Boarding**

Boarding includes daily maid services; food and water bowls; cozy Kuranda beds & fresh blankets; and large outdoor play area with tons of balls and toys. Bath, nail trims and ear cleanings are available to boarding clients at a 25% discount to be scheduled prior to pick up time. Our rates are charged by the day. You are charged a full day the day of drop off regardless of time of drop off. Pick up day is pro-rated ½ day rate based on pick up prior to 12 Noon. Afternoon pick up is subject to full day rate. All vaccinations MUST be current. Please bring documentation for your pet's file. Boarding forms may be found on our website and submitted electronically or picked up at our facility. Facility tours available upon request, no appointment needed. A one time HOLIDAY SERVICE FEE of \$20.00 for booking stay 3 days prior to holiday or 3 days after holiday will be added to your invoice. Applicable to standard holidays only.

### **Overnight Boarding Rates:**

1 Dog \$23.00 per single kennel

2 Dogs \$34.00 per single kennel (Dogs residing together)

3 Dogs \$45.00 per single kennel (Dogs residing together)

## **Doggie Day Care**

1 Dog per day=\$13.00 per day Offered Monday thru Friday

\*Saturday/Sunday Doggie Day Care may be available by request\*

### **Wags and Wiggles Doggie Day Care Package Cards:**

10 Day Package available at \$13.00 per day or \$130.00

20 Day Package available at \$13.00 per day or \$260.00

## **Bathing**

**Traditional bath includes overall body massage, professional grade shampoos and conditioners (most are hypoallergenic and tearless), nail trim and dremmel (if dog will allow), high velocity blow dry and completed with doggie cologne/scent and bandanna.**

**Other services: Furminator Dashed add \$10.00      Medicated Flea Dip add \$5.00**

**Small Dogs \$20.00**

**Medium Dogs \$30.00**

**Large Dogs \$40.00 and Up**

## **Hours of Operation**

**The staff of Wags and Wiggles is dedicated to our furry friends as well as our client humans. We have tried to set our hours to be accommodating and convenient. Please be respectful of our hours of operation. There will be a \$5.00 surcharge for every 5 minute interval past our closing time of 6:30 PM. If you are unable to pick up by closing time please call to discuss options. We reserve the right to close at 6:30 PM and our overnight boarding fees will apply to your pet.**

**Monday through Friday 6:00 AM – 6:30 PM**

**Saturday 6:30 AM-12:30 PM    Afternoon Break    Return 4:00-6:30 PM**

**Sunday 6:30 AM-11:30 AM    Afternoon Break    Return 4:00-6:30 PM**